

Coronavirus: Important Information for Our Customers

The current situation regarding the Coronavirus is causing uncertainty and leaves questions unanswered all over the world. Hence, we would like to inform you about the current status at Marantec. Our most important message to you is: We are still here for you as usual!

We have taken company-wide measures to prevent the spread of the virus and ensure our ability to act.

Our administrative staff members have been separated physically to prevent infection and ensure availability for our customers. Most of our colleagues work from home. You can reach your contact persons in Sales and Service Departments by telephone, which are redirected and e-mail as you are used to.

Normal production process is also guaranteed – we are still able to deliver. Of course, we have taken appropriate measures to protect our colleagues in this department also.

We hope you understand that we have to reduce our field service appointments. Our teams are urged to cancel or postpone personal meetings with more than two people. Of course, your contact persons are still available for you by telephone and e-mail.

Our highest priority is to ensure the safety of our employees and customers and to offer you the best possible service despite the difficult situation. We are therefore monitoring the situation closely and will respond to recommendations and regulations of the WHO or European Commission.

Certainly, the current situation is also a challenging one for you and your company. We hope that all of you will stay healthy and are not be confronted with serious consequences of the Coronavirus.

Thank you for your trust!

Your MFZ Team

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